



UNITED NATIONS HUMAN SETTLEMENTS SUPPORT PROGRAMME (UN-HABITAT) PROGRAM IN ACEH, INDONESIA

Building Houses, Rebuilding Communities Documenting “People’s Process”

“This process focuses on involving the beneficiaries as active participants to lay the foundation of their own future.”

For several years now UN-HABITAT has increasingly promoted the “People’s Process” for post-disaster and post-conflict recovery in many different countries. The approach recognises that in such situations it is imperative to rebuild social capital and not just physical assets of communities. Settlements must also be connected to basic infrastructure. The “People’s Process” focuses on beneficiary involvement. People become active participants to lay the foundation of their own future.

As the lead agency for human settlements within the UN system, UN-HABITAT in collaboration with UNDP, in January 2005 designed the Aceh Nias Settlements Support Programme (ANSSP) to support 3,446 affected families to rebuild their houses in six districts (Aceh Besar, Banda Aceh, Pidie, Simeulue, Nias and Nias Seletan) in Aceh and North Sumatra Provinces.

UN-HABITAT has documented the “People’s Process” in a series of guidelines, which are now available both in English and in Bahasa Indonesia.



1. ANSSP Guidelines Volume 1: Orientation and Information
2. ANSSP Guidelines Volume 2: Village Planning and Village Mapping
3. ANSSP Guidelines Volume 3: Technical Design Planning for Housing and Infrastructure
4. ANSSP Guidelines Volume 4: Project Implementation
5. ANSSP Guidelines Volume 5: Completing Field Work
6. ANSSP Guidelines Volume 6: Monitoring, Evaluation and Reporting
7. ANSSP Guidelines Volume 7: Socialization and Public Awareness
8. ANSSP Guidelines Volume 8: Training and Capacity Building
9. ANSSP Guidelines Volume 9: Complaint Handling
10. ANSSP Guidelines Annex 1: Technical Guidelines for Housing
11. ANSSP Guidelines Annex 2: Guidance for Infrastructure Reconstruction

In addition training manuals have been prepared for volumes 1- 5. Additional training manuals have been prepared for training of community group officials and labourers.

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